




STEPS TO ALLOW POP-UPS

Allow Pop Ups on Your Computer—Your computer may be blocking the system from working properly. If you allow pop-ups for the meeting, it should provide a smoother experience for you. Below we have included instructions for Chrome & Safari below. If you are using a different system, please google “How to disable pop-up blocker”. *We discourage the use of internet explorer (IE) as the system does not run as smoothly in IE.*

Turn pop-ups on or off: CHROME

1. On your computer, open Chrome.
2. At the top right, click More  > Settings.
3. Under "Privacy and security," click Site settings.
4. Click Pop-ups and redirects.
5. At the top, turn the setting to Allowed or Blocked.

Turn Off Pop-Up Blockers: SAFARI

1. Open Safari.
2. Click **Safari > Preferences**.
3. In the pop-up window that opens, click the **Security** icon along the top.
4. Make sure the "Block pop-up windows" selection is not checked.
5. Close the Security pop-up window.

Note: After disabling the pop-up blocker, you may need to refresh the page.

